

Privacy Policy

Privacy statement - www.wigchers.com

1. Introduction

This Privacy Statement relates to the processing of personal data of visitors to the website www.wigchers.nl of Wigchers Internationaal Transport b.v. . We, Wigchers Internationaal Transport b.v., respect the privacy of the visitors of our website and treat your personal data with care. We thereby adhere to existing laws and regulations in the field of privacy.

In this Privacy Statement we inform you about how we process your personal data.

2. For what purpose is the data processed and which personal data are processed?

We may provide personal information about visitors to our website (hereinafter: visitors) for one or more of the following purposes: sending newsletters;

- sending vacancy alerts;
- registration for events;
- ordering items through our website;
- handling questions and complaints;
- conducting customer satisfaction surveys;
- handling service requests;
- processing applications

We process from all our visitors:

- IP address;
- Cookies.

In addition, you have the choice to leave personal data via our website for one of the above-mentioned purposes. We only process personal data that you leave with us:

- First and last name;
- e-mail address;
- address;
- telephone number.

3. How is the personal data collected?

The personal data of visitors is obtained in the following ways:

- through the use of the website and the cookies placed on it;
- by providing personal data by the user himself.

4. How are the personal data protected?

We take the protection of the personal data of visitors to our website seriously and therefore take

appropriate organizational and technical measures to prevent abuse, loss, unauthorized access, unwanted disclosure, unauthorized modification or otherwise unlawful processing.

Our employees who have access to your personal data are bound by a confidentiality clause and only have access to this personal data if necessary for the performance of their duties and / or for supporting the website.

5. What rights do visitors have and how can they exercise them?

Pursuant to the General Data Protection Regulation, visitors have different rights with regard to their personal data to guarantee their privacy:

- Right to view;
- Right to improvement / addition;
- Right to removal;
- Right to limit processing;
- Right to transferability;
- Right to object to processing.

The request to exercise one or more of the above rights can be submitted in writing to Wigchers International Transport, for example, to be reached via info@wigchers.nl. To ensure that the request has been made by you, we request that you send a copy of your proof of identity with the request. To protect your privacy, we ask you to make your passport photo and citizen service number (BSN) black in this copy.

When we receive a request, depending on the nature of the request, we will first weigh up the interests and assess whether we can and may comply with the request. We will then send a suitable response.

If you have not received a response to your request in time or if the request has been rejected, you can lodge an objection with the management of Wigchers International Transport, e.g. at directie@wigchers.nl. In addition, you also always have the right to object to the Dutch Data Protection Authority or to initiate proceedings at the court.

6. Provision of personal data to third parties

We can share the personal data of visitors with:

- Clients, cooperation partners or clients of Wigchers International Transport, for example;
- Company (s) within the Wigchers Beheer group;
- Service providers who are engaged to work on behalf of Wigchers Internationaal Transport b.v. to provide services;
- Third parties, including but not limited to regulators, the tax authorities or other agencies to comply with legal obligations.

We conclude a processing agreement with third parties that process personal data on our behalf to ensure an adequate level of security and confidentiality of the personal data of our visitors.

7. Retention period

We do not store personal data of visitors for longer than necessary for the purposes for which they were obtained, unless we are legally obliged to store data longer.

8. Cookies

Our website does use cookies. Usage data may be used at a later time to improve website performance. The usage data used for this are anonymous.

9. Links to third-party websites

Our website may contain references and / or hyperlinks to one or more third-party websites. We are in no way liable for the way in which these third parties deal with privacy legislation. We recommend that those involved consult the privacy statement of the websites of these third parties in order to be informed about the ways in which these third parties handle their personal data.

10. Changes

We reserve the right to unilaterally amend this privacy statement. Changes will be published on our website, consult our website regularly so that you are aware of any changes. This privacy statement has been updated on 14-08-2018.

11. Contact / questions

If you have any questions about this Privacy Statement, please contact info@wigchers.nl